

PRESS RELEASE

ENHANCING CONVENIENCE FOR CANDIDATES AND VOTERS

The Elections Department (ELD) will introduce new digital services and election equipment for the next General Election for greater convenience and a better experience for candidates and voters.

Digital services for candidates

2 ELD is expanding its digital services to make it more convenient for candidates and their election agents to transact electronically with ELD. The new digital services for candidates are at Annex.

3 To ensure information security, login to the digital services will require SingPass 2-factor authentication (2FA). Candidates and their election agents are encouraged to register for SingPass 2FA early, if they have not already done so.

4 Candidates who prefer to submit forms in hard copy can continue to do so.

Digital services for voters

5 Voters can now login at <https://www.singpass.gov.sg/myInfo> to check their own particulars in the Registers of Electors. Information on voting eligibility, electoral division, polling district and voter serial number will be displayed. This service is also available on the SingPass Mobile app.

6 To better protect personal data in the Registers of Electors, voters will require SingPass 2FA. Singaporeans without SingPass 2FA, especially those residing overseas, are encouraged to register for SingPass 2FA early.

New election equipment

7 As announced in Parliament in July, ELD will be introducing eRegistration at polling stations. eRegistration will enable election officials to scan the voter's NRIC to register the voter, which will save voters time compared to the current process of checking the NRIC manually against the electoral roll.

8 ELD will also introduce a new self-inking pen to allow voters to indicate their choice of votes on the ballot paper clearly and easily. As minimal pressure is required to mark "X" with the self-inking pen, it will be easy for all voters to use.

9 Similar to the eRegistration roadshows conducted ahead of the 2017 Presidential Election, ELD will conduct roadshows ahead of the next General Election to familiarise voters with the new eRegistration process and the self-inking pen to mark "X".

10 ELD will also be deploying mechanical counting machines to tally votes at counting centres. This will speed up the counting process.

Engagement sessions for political parties

11 ELD will hold engagement sessions for political party representatives to try out the new digital services for candidates and provide feedback. Political party representatives will also be shown the new election equipment.

ISSUED BY
ELECTIONS DEPARTMENT
PRIME MINISTER'S OFFICE

29 November 2019

List of New Digital Services for Candidates

New services

Before Polling Day

- i. Appoint election agent
- ii. Apply for Political Donation Certificate
- iii. Apply for minority community certificate [for GRC]
- iv. Pay election deposit
- v. Submit name on ballot paper
- vi. Submit photograph on ballot paper
- vii. Prepare Nomination Paper¹
- viii. Declare Internet Election Advertising platforms²

After Polling Day

- ix. Submit election expenses returns
- x. Submit post-election donation report and declaration
- xi. Register to witness counting of overseas ballot papers
- xii. Register to witness destruction of ballot boxes (6 months after election)

¹ This service is only for users to prepare the Nomination Paper. Users will print out a hard copy of the Nomination Paper for use on Nomination Day.

² This service can only be done online. This is to minimise errors in hard copy submissions, e.g. illegible handwriting, errors in long website addresses which may contain special characters.