

MEDIA STATEMENT

ALMOST 10,000 VOTERS IN TANJONG PAGAR GRC RECEIVE 2 POLL CARDS DUE TO PRINTER'S ERROR

The Elections Department (ELD) has received feedback from some voters of Tanjong Pagar GRC that they received two poll cards with different voter's serial numbers (VSN). The printer, Toppan, had erroneously sent out test prints of poll cards together with the correct poll cards to a total of 4,803 households (9,822 voters) from Tanjong Pagar GRC. Of these 9,822 voters, 9,354 voters received two poll cards with different VSN and 468 voters received two poll cards with identical information. The affected voters are assigned to vote at St. Margaret's School, Tanglin Community Centre, Farrer Park Primary School and Delta Sports Hall polling stations within Tanjong Pagar GRC.

2 ELD is in the process of reaching out to affected voters to inform them of their correct VSN. Voters can also obtain the correct details from their ePoll card on Singpass, which is accurate and unaffected by this printing error. They can then dispose of the erroneous or duplicate poll card. Affected voters can also call 1800-CALL-ELD (1800-225-5353) if they require assistance.

3 We apologise for the confusion caused to affected voters. ELD would like to assure Singaporeans that processes are in place to ensure that voters with two poll cards will only be able to vote once at the correct polling station as voters will also need to produce their NRIC, which will be verified against the polling station register at the polling station.

**ISSUED BY
ELECTIONS DEPARTMENT
PRIME MINISTER'S OFFICE**

24 August 2023